



Department of Health

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BOIL WATER ORDER ISSUED ON FEBRUARY 8, 2024

Loss of pressure in portions of Narrowsburg Water District

BOIL YOUR WATER BEFORE USING

CUSTOMERS SERVED BY THE NARROWSBURG WATER DISTRICT IN THE TOWN OF TUSTEN, NEW YORK, LOCATED AT 6379 THRU 6295 STATE ROUTE 97, ALL OF CACKLETOWN RD., 10 & 16 DEEP HOLLOW RD., AS WELL AS 8241 AND 8254 STATE ROUTE 52 ARE HEREBY ORDERED BY THE NEW YORK STATE DEPARTMENT OF HEALTH, MIDDLETOWN DISTRICT OFFICE TO BOIL ALL WATER FOR DRINKING AND CULINARY PURPOSES.

Andrew Kalter
District Director

At around 1:00 p.m. on February 8, 2024, a water main break caused complete loss of pressure to a portion of the Narrowsburg Water District at the above noted locations. When the distribution pipes and mains lose pressure, it increases the chance that untreated water and harmful microbes could enter the system.

DO NOT DRINK THE WATER WITHOUT BOILING IT FIRST. Bring all water to a boil, let it boil for one minute, and let it cool before using, or use bottled water certified for sale by the New York State Department of Health. Boiled or bottled water should be used for drinking, making ice, brushing teeth, washing dishes, and food preparation **until further notice**. Boiling kills most bacteria and other organisms in the water.

Harmful microbes in drinking water can cause diarrhea, cramps, nausea, headaches, or other symptoms. They may pose a special health risk for infants, some elderly, and people with severely compromised immune systems. The symptoms above are not just caused by organisms in drinking water. If you experience any of these symptoms and they persist, you may want to seek medical advice.

What is being done?

Repairs are expected to be complete by 4:00 p.m. on February 8, 2024. After repairs are complete and water pressure has been restored, you will be informed when two consecutive days of laboratory analysis confirm that no harmful bacteria are present in the water system, and you no longer need to boil your water, or use New York State Department of Health certified bottled water.

For more information, please contact the Narrowsburg Water and Sewer Department at (845) 252-7376 or the New York State Department of Health at 845-794-2045.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.